

# the TEUCU connector

January 2008



## Makeover madness!

At this time of year it seems like makeover madness has taken over the world. But unlike those reality shows that want to eradicate the old and put a fresh (however fake) spin on appearances, TEUCU has had a makeover too! Some of our members will have noticed that the result of our makeover just shows how our outside finally matches the inside! We have updated our website to make it easier to navigate. Our new logo and mission statement shows our members exactly what we mean when we say that member service is our number one concern. At a time when you seek a more personal banking experience, and when few, if any, financial institutions really stand out from the crowd, TEUCU is making our presence felt. Since 1939 we have been showing members that no one can provide you with a more pampering, personal attention and a higher sensitivity to the things you need the most. As we grow, we increase our overall value to our members—as opposed to traditional banks whose focus is to increase their own bottom line. Today TEUCU can offer you a contemporary, individualized, understanding approach to banking.

So please take the time to browse our new website ([www.teucu.com](http://www.teucu.com)) and also why not break into our Urban Vault? ([www.urbanvault.ca](http://www.urbanvault.ca)) You will find lots of fun things locked away in there. Games, polls, jokes as well as 3 new blogs! Take a moment to leave your comments on the tidbits posted on these staff operated blogs. Whatz Slammin', D's Krib and Nikki's Noise will offer you little gems of information on a variety of topics. Simply break into the urban vault and click on the blog you would like to view. Don't forget to also check our Urban Exchange! This is a message board where members only can post items that they want to sell or exchange! How handy!

No, we're not getting our makeover to appear younger or out of sheer vanity. We did it because we want to reflect who we really are—a caring financial institution that will equitably share our benefits and profits with those who matter the most; you, our members!

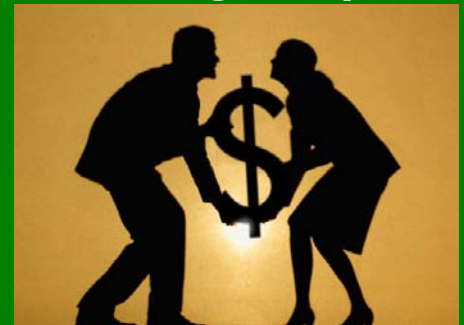


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To Find out how much you can save, get a quote online at [www.thepersonal.com/teucu](http://www.thepersonal.com/teucu) or call 1-888-476-8737.

## Holiday debt feeling heavy?



Let TEUCU help you with the heavy lifting! Let's face it, Debt can feel heavy for the whole family. And it's as common this time of year as the common cold.

That is exactly why TEUCU created the New Year's Debt Consolidation Loan Special. This special will run for a limited time. You can use the cash for whatever is weighing you down. Pay off exorbitant credit cards. Clear up those holiday bills. Consolidate your debts. Whatever it will take to make your debt easier to lift. Please apply online at [www.teucu.com](http://www.teucu.com) or contact our offices at 416-542-2522. Let TEUCU help you lift the load!

## Staff

**Diane Kocet**  
A.C.U.I.C., B.A., AMP  
General Manager

**Dahlia DaCosta**  
AMP, Operations Supervisor/  
Compliance Officer

**Sharon Joseph**  
Deposit Portfolio Officer/  
Privacy Officer

**Beth Wallace**  
Banking Support Service  
Representative/  
Deputy Privacy Officer

**Nicole Rowe**  
F.C.U.I.C., Member Relations/  
Marketing Operations Coordinator

**Mark McDonald**  
F.C.U.I.C., Loan Officer/  
Technical Support

**Aronel Pia Martinez**  
MSR—Co-op Student

**Reina Picana**  
MSR— Co-op Student

## Pain in the neck?

### Try some Hands-On Stress Relief

If you have a minute; you can get a massage—a self massage that is! These moves can help relieve tension around your head, neck, shoulders and hands:

**The Scalp Soother**—Place thumbs behind your ears and spread your fingers on top of your head. Move your scalp back and forth slightly by making circles with your fingertips for 15—20 seconds.



**The Eye Easer**—Close your eyes and place your ring fingers directly under your eyebrows, near the bridge of your nose. Slowly increase pressure for 5 seconds, then gently release. Repeat 2-3 times.



**The Shoulder Saver**—Place your left hand on the right side of your neck by your shoulder. Press firmly into the muscle while tucking your chin toward your chest. Hold this position for 10 seconds, release, then repeat on the left side.



**The Palm Pleaser**—Lace your fingers together, leaving the thumbs free. Slowly knead your left thumb into the palm of your right hand for 20—30 seconds. Then repeat on your left hand.



Excerpts from Top Health Newsletter



toronto  
electrical  
utilities  
credit union

### Head Office

14 Carlton Street  
Toronto, Ontario  
M5B 1K5

### Service Centre

500 Commissioners Street  
Toronto, Ontario  
M1M 3N7

Phone: 416-542-2522  
Fax H/O 416-542-2735  
Fax S/C 416-542-2631

E-mail: [teucu@teucu.com](mailto:teucu@teucu.com)  
Telephone Teller - 416-465-8251  
Toll Free - 1-866-222-0630  
[www.teucu.com](http://www.teucu.com)  
[www.urbanvault.ca](http://www.urbanvault.ca)

They always say time changes things, but you actually have to change them yourself.

—Andy Worhol



### Start your engines!

The deadline for making your 2007 RRSP contribution is February 29, 2008. Don't get lost in the crowd! Make your TEUCU RRSP contribution today.

### Short on cash?

We have RRSP Loans and Lines of Credit (at prime) to make your life easy and your payments manageable. Simply call

(416-542-2522), apply online

(at [www.teucu.com](http://www.teucu.com)) or visit either of our two

locations 14 Carlton Street or

500 Commissioners Street.

Hello!

My name is Reina. I am currently in the Centennial College Accounting Program. I am currently doing a co-op placement with TEUCU. It has been really fun learning about the credit union system and the inner workings of a full service financial institution. The staff have been really helpful as I learn the ropes. I also look forward to getting to know all of the members and helping them with their financial needs.

Reina.



### ATTENTION MEMBERS!

Power outages in British Columbia AND Bell line complications caused some members to have trouble logging in to Cyber Banker (formerly HomeBank). So, although there is enough information on our new site (including a whole new and fun site: our Urban Vault!) to keep you busy for hours...it was not the cause of the problems some of our members may have been experiencing! Your Log-in and Alias information to log-in to our Cyber Banker (formerly HomeBank) is the same. Please log-in and access your account and cheque images just as you did before our facelift!