



the energy
credit union

The Energy Connector

April 2011

trust loyalty compassion

Internet safety– Don't get hooked!

With the Epsilon email breach in the news recently, The Energy Credit Union would like to take a moment to remind our members about the importance of internet safety and how to take precautions to protect themselves. Some think that there is no need to worry since cyber thieves were only able to steal email addresses. Keep in mind that with these email addresses, there is now the potential for a huge phishing attack, which can cause much more damage.

Be cautious when opening links or attachments from unknown third parties. We want to remind you that TECU will never ask for your personal information or login information in an email. As always, be cautious if you receive emails asking for your personal information and be on the lookout for unwanted spam. It is not our practice to request personal information by email.

As a reminder, we recommend that you:

- Don't give your account numbers or log in information in an email.
- Don't respond to emails that require you to enter personal information directly into the email.
- Don't respond to emails threatening to close your account if you do not take the immediate action of providing personal information.
- Don't reply to emails asking you to send personal information.

For more information check out our website at www.theenergycu.com



ECO-Tip

Each time you turn on a water faucet use the lowest pressure necessary. Keep the water turned on only while it is needed. For drinking water, keep a pitcher in your refrigerator so you don't have to let water run to cool.

<http://www.globalstewards.org/conserves-water.htm>

MOBILE BANKING HAS ARRIVED!

TECU Mobile Banking allows our members to bank anytime and from anywhere you can access the internet on your phone.

Mobile Banking is allowing our members to now complete everyday banking transactions on many internet-enabled devices including iPhone® and BlackBerry® smartphones.

Go mobile



Get real-time access to your accounts using your mobile phone.

You must be registered for TECU's online CyberBanker to access TECU Mobile Banking. If you need to register give our offices a call at 416-542-2522.



Head Office

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Service Centre

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Phone:

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Toll Free: 1-888-942-2522

E-mail:

mail@theenergycu.com

Telephone Teller

Local: 416-465-8251
Toll Free: 1-866-222-0630

Member Security:

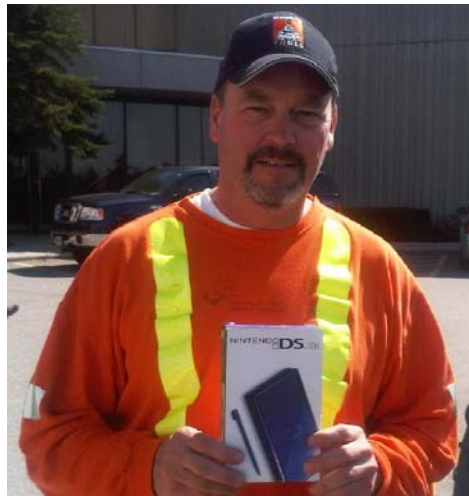
security@theenergycu.com

www.theenergycu.com

www.urbanvault.com

WINNING!

Congratulations to Gary Hlibchuk! Gary filled out a ballot for a quote for Home and Auto Insurance from the Personal at TECU's onsite on April 14th at Toronto Hydro's Milner location.



Still haven't got your additional shares? Call 416-542-2522

Get to know us

Diane Kocet AMP, A.C.U.I.C, B.A. Chief Executive Officer

Dahlia Da Costa AMP Operations Supervisor, Compliance Officer, Complaints Officer

Beth Wallace Banking Support Representative, Deputy Compliance Officer

Nicole Lake F.C.U.I.C. Member Relations/Marketing Coordinator, Privacy Officer, Newsletter Editor

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Liana Crimi Loan Clerk, Deputy Privacy Officer

Charmaine Coy Account Services Representative/Loans Clerk

Lianna Mann Member Service Representative (Contract)

Esther Kwon Accounting Administration Representative (Contract)

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