



The Energy Connector

Issue #19

Mobile Banking— Are you connected?

TECU Mobile Banking allows our members to bank anytime and from anywhere you can access the internet on your phone. Mobile Banking is allowing our members to now complete everyday banking transactions on many internet-enabled devices including iPhone® and Black-Berry®2 smartphones. You must be registered for TECU's online CyberBanker to access TECU Mobile Banking. If you need to register give our offices a call at 416-542-2522.



TECU is offering
an amazing
3.15%APR
on our Tax Free
Savings Accounts!
**Have you topped
off your TFSA
contributions?**

Eco-Tip - No more paper phonebooks please!



With the expansion of the digital age, now might be a good time to remove your name from the distribution list for the next edition of the yellow pages. With a great wealth of online alternatives some people may not see a need for the cost and effort needed to create and ship a paper

version. If you would like to remove your name you can use the following link <http://delivery.ypg.com/> to do so online or you can call 1-800-268-5637 to have your name removed by phone. If you happen to enjoy the paper version of the phone book but you haven't been receiving it, you can also add your name to the distribution list with the above contact information either online or by phone.

**For members living outside of
the greater Toronto area,
please make sure you jot down
our toll free number and avoid
all those long distance charg-
es. **1-888-942-2522****



thePersonal
Home and Auto Group Insurance



Ranked #1
Online Brokerage
in Canada

- The Globe And Mail

Qtrade Investor

“Good luck is
opportunity meeting
preparedness.”
— Deepak Chopra



Head Office

14 Carlton Street
Toronto, Ontario
M5B 1K5 Fax 416-542-2735

Service Centre

500 Commissioners Street
Toronto, Ontario M1M 3N7
Fax 416-542-2631

Gerdau Branch (Restricted Access)

1801 Hopkins Street South
Whitby, Ontario L1N 5T1
FAX: 905-668-2807

Southlake Branch (in Medical Arts)

Building at 581 Davis Drive
596 Davis Drive

Newmarket, Ontario L3Y 2P9
Fax: 905-953-5490

Phone:

Local: 416-542-2522

Gerdau: 905-668-8811 ext 2329

Toll Free: 1-888-942-2522

E-mail:

mail@theenergycu.com

Telephone Teller

Local: 416-465-8251

Toll Free: 1-866-222-0630

Member Security:

security@theenergycu.com

www.theenergycu.com

www.urbanvault.com

1-877-764-3693

Lost ATM Card?

In the event that your card is lost or stolen after hours you can call **1-877-764-3693**, 24 hours a day 7 days a week. During business hours you can just call our offices. If you have any questions please give our offices a call at 416-542-2522.

Don't forget to make sure you are using your new Chip card! Old Magstripe cards will not work as of August 31st, 2012!



TECUs Email Alerts!
Receive an email notification when transactions occur on your account! Keep track of your budget and reduce the potential for fraud! For more details please call 416-542-2522 or sign up online at www.theenergycu.com

I can't afford to throw my money away

- Surcharge Free Withdrawals
- Surcharge Free Deposits
- Surcharge Free PIN Changes
- Over 2,300 Canadian locations
- Web & App ATM finder

Keep your change. Use THE EXCHANGE® KeepYourChange.ca



Get to know us



Diane Kocet AMP, A.C.U.I.C., B.A. Chief Executive Officer

Dahlia Da Costa AMP Operations Manager/ Compliance, Complaints and Security Officer

Beth Wallace Wealth and Estate Services Coordinator

Nicole Lake F.C.U.I.C. Marketing Operations and Member Relations Coordinator/ Privacy Officer/ Newsletter Editor

Mark McDonald AMP, F.C.U.I.C. Financial Services Manager/Technical Support, Health and Safety Representative

Liana Crimi Member Service Officer/ Clearing Administrator

Charmaine Coy AMP Financial Services Administrator/Deputy Privacy Officer

Gosha Kosakowska Finance and Risk Officer

Madura Sivapatham B.A. Accounting Administration Representative/Member Service, Deputy Compliance Officer

Martin Grubb Member Service Representative (Volunteer)

Cori Andrade Branch Manager 1