



# The Energy Connector

Issue #72

## Are you planning on taking a trip?

The Energy CU has some handy travel tips you can use to help make your holiday as stress free as possible. You might want to consider getting some local currency before you leave. Not only will this save you time, reduce your exchange fees, and eliminate stress, but it's nice to have some cash on hand for transportation or for tipping purposes when you arrive. We can help you out with any denomination you need, and not just in USD and Euros, we can also help you even if you desire more exotic currencies – just give us two business days for processing in case we need to order your funds. Call our offices to place your order today. We have great rates and if you don't spend all the funds you ordered from us, we can buy back up to 50% of your order at the rate you bought it (within 30 days of your original purchase). If you have any questions please let us know! It's wise to have a variety of payment methods available, including credit cards, debit cards, and foreign currencies. Note that fewer and fewer establishments accept travellers' cheques. Having access to a variety of funds when travelling means you can handle large purchases, and have cash for a taxi to the hotel, tips for your meals, and souvenirs at the local market. If you don't have a credit union MasterCard®, ask at your branch about the travel benefits and protection. You can apply for one easily and have it mailed to your home. You can apply online or call our loan department for more information.



One important thing to note: if you're planning on taking a trip outside of Canada, please contact us at 416-238-5606 prior to leaving. Our ongoing monitoring programs have identified increased levels of fraud in certain countries recently. As a result, debit card transactions may not be processed in those countries effective 1 November 2016. We apologize for any inconvenience this may cause, but the security of our Members and their funds is very important to us. We will need the following information from you...

- how to contact you to confirm your information
- the number of the card you're travelling with
- the dates you are travelling
- the country or countries that you are travelling to



## Tell us how the Credit Union helped you make memories!

"5 years ago, my wife Sharon and I applied for a vehicle loan with the Energy Credit Union to purchase a van for travelling. We never realised the adventure we were about to embark on. Since getting the van, Sharon and I have visited 9 provinces and 38 states in the van. This equates to 178,00km of driving. This translates to approx. four and a half times around the equator. Thanks to the Energy Credit Union, we were able to embark on this incredible journey. "  
- Robert, member since 2011



**Head Office**  
2 Carlton Street - Suite 810  
Toronto, Ontario, M5B 1J3  
Phone 416 238-5606  
Fax 647-689-3065

**Service Centre**  
(Restricted Access)  
500 Commissioners Street  
Toronto, Ontario M1M 3N7  
Phone 416 238-5606  
Fax 416-542-2631

**Gerdau Branch**  
(Restricted Access)  
1801 Hopkins Street South  
Whitby, Ontario L1N 5T1  
Phone 416 238-5606  
Gerdau: 905-668-8811 ext 2329  
Toll Free: 1-888-942-2522  
FAX: 905-668-2807

**Southlake Branch**  
(in Medical Arts Building 5th floor at 581 Davis Dr.)  
Mailing Address—596 Davis Drive  
Newmarket, Ontario L3Y 2P9  
Phone 416 238-5606  
Southlake: 905-895-4521 ext 2503  
Toll Free: 1-888-942-2522  
Fax: 905-953-5490

**Transportation Branch**  
(Restricted Access, Appointment Only)  
1070 Botanical Drive 2nd Floor  
Burlington ON L7T1V2  
Phone 416 238-5606  
Toll Free: 1-888-942-2522  
Fax 416-542-2631

**Corporate Office**  
(Restricted Access)  
615 Davis Drive Suite 301  
Newmarket ON L3Y 2R2  
Phone 416-238-5606  
Toll Free: 1-888-942-2522  
Fax: 647-689-3067

**Telephone Teller**  
Local: 416-465-8251  
Toll Free: 1-866-222-0630

**Member Security:**  
security@theenergycu.com

[www.theenergycu.com](http://www.theenergycu.com)

[www.urbanvault.com](http://www.urbanvault.com)

**TECU Eco-Tips** —Switching to energy efficient lighting represents a great opportunity to reduce your carbon footprint and save money on your electricity bill. While there are obvious environmental benefits to switching to more efficient lighting, be aware of safe handling and disposal practices. Check with your local waste management facility for proper disposal procedures.

<http://www.davidsuzuki.org/what-you-can-do/climate-change/science/energy/energy-efficient-lighting>



**Congratulations Rachel!**  
The Energy Credit Union Limited is dedicated to contributing to our members' well being and personal development and as such we want to help provide students with opportunities to pursue post secondary education. In an effort to prepare young people for the future and encourage them to become contributing and successful members, the Credit Union awards one \$500.00 grant to help fund the expenses for one student in their pursuit of higher education. We would like to congratulate Rachel Moffat! Rachel was selected by the grant committee as the 2016 Energy CU Essential Life Skills Grant winner! Keep up the good work Rachel!

### Did you know?

November is Financial Literacy month! See how The Energy CU's Money Maintenance Check can help you get what you want out of life. Whether you're starting over, digging out of debt, funding a college education for your kids or saving for your retirement. Book a free appointment with our staff. Please call our offices at 416-238-5606 or visit us online at [www.theenergycu.com](http://www.theenergycu.com) to book your appointment.

You become successful by what you do today. —Beth Dargis

### Get to know us!

**Diane Kocet** AMP A.C.U.I.C, B.A.

Chief Executive Officer

**Dahlia Billingsley** A.C.U.I.C, AMP

Operations Manager / Compliance, Member Experience & Security Officer

**Mark McDonald** AMP F.C.U.I.C.

Financial Services Manager / Technical Support, Health & Safety Representative

**Malgorzata (Gosha) Kosakowska** CGA

Finance and Risk Officer

**Nicole Lake** F.C.U.I.C.

Marketing Operations / Member Relations Coordinator/ Privacy and Anti-Spam Officer

**Beth Wallace** F.C.U.I.C.

Clearing and Payroll Administration Officer

**Charmaine Coy** AMP, F.C.U.I.C.

Financial Services Officer

**Cori Andrade**

Financial Services Administrator

**Diana Donohue**

Account Services Representative

**Sarasvati (Sara) M. Maharajh**

Wealth and Estate Services Coordinator/ Deputy Privacy Officer

**Kokilan Maheswaran**

Financial Services Coordinator/ Deputy Compliance Officer

**Janine Tripodi**

Accounting Administration Representative/ Member Services Officer

**Louis Christidis**

Sales and Communication Officer

**Roseann Anderson**

Member Services Representative (Volunteer)

